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1. Infection Control Notification

Allergy & Asthma Center of Southern Oregon, PC
Notice Updated 10MAR2020

For Our Patients: Notification on Infection Control Measures at AAC:

If you have acute fever, increased cough and chest tightness or symptoms of viral infection, please call your family doctor for assistance. Your Primary Doctors are best equipped to evaluate and treat acute infection. Generally, do NOT go to an urgent care or ER. With the current COVID-19 infection, it is recommended for most patients to stay at home, drink ample fluids, use Tylenol or aspirin if feverish, and wash hands with soap frequently to avoid exposing others to a viral infection. ***Patients can come to Allergy & Asthma Center (AAC) for allergy care.***

- 1. Our front receptionists will ask if you have fever.** If so, the front receptionist will:
A) alert the allergy provider seeing you, and *B) ask you to wait outside the office in your car until you can be seen.*
- 2. Call in advance to schedule an appointment.** Arrive at the exact time of your appointment. ***We will request any patients with acute infection to wait outside the office in their cars, instead of waiting in our waiting rooms.*** This is to protect AAC patients and staff from potential exposure to infections.
- 3. Please inform us when you schedule an appointment if you have recently traveled or had exposure** to patients with respiratory virus acute infections.
- 4. We will ask patients with acute infection to wear a mask over their nose and mouth** while at AAC. This helps prevent spreading any infectious particles from one patient to other patients or staff.
- 5. We request any acute infection patients to wash their hands with soap**, and if needed, apply alcohol-based hand sanitizer prior to and after any visit to our clinic. Hand washing may also be needed during clinic visits if patients are coughing or sneezing.
- 6. Please use good judgement in helping make sure you are not likely to transmit acute infection particles to others.** Try to cough or sneeze into your inner elbow and not on your hands. Try not to shake hands or handle doorknobs if you are fighting an acute infection. Please use your best manners to help all of us prevent spreading of acute infection illnesses.

Thanks in advance for your cooperation in helping follow this infection control policy at AAC.

The Managers and Staff of Allergy & Asthma Center

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